



NORTH LITTLE ROCK PUBLIC LIBRARY SYSTEM

## LOST BOOK REFUND

Borrower's Name \_\_\_\_\_

First Name

Last Name

Borrower's Barcode #

Street Address \_\_\_\_\_

Today's Date

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code: \_\_\_\_\_

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NORTH LITTLE ROCK PUBLIC LIBRARY SYSTEM  
PUBLIC SERVICES  
CIRCULATION OF LIBRARY MATERIALS  
LOST ITEM REFUNDS

Books and other library materials that have been lost and paid for by Library users are removed from the Library's public access catalog (PAC). If the item is located by the borrower within 30 days after payment is made, a refund may be requested. All refunds are processed through the business office generally within two weeks. Seventy-five percent (75%) of the item's replacement cost will be refunded. Processing fees and other non-material charges are non-refundable.

If a borrower chooses to replace the title by purchasing a copy for the Library, the Library has the right to refuse the replacement title. If the Library does accept the replacement, fines and fees will not be refunded.