

NORTH LITTLE ROCK PUBLIC LIBRARY SYSTEM  
PUBLIC SERVICES  
CIRCULATION OF LIBRARY MATERIALS  
LOST ITEM REFUNDS

Books and other library materials that have been **lost and paid for** by Library users are removed from the Library's public access catalog (PAC). If the item is located by the borrower within 30 days after payment is made, a refund may be requested. All refunds are processed through the business office generally within two weeks. Seventy-five percent (75%) of the item's replacement cost will be refunded. Processing fees and other non-material charges are non-refundable.

If a borrower chooses to replace the title by purchasing a copy for the Library, the Library has the right to refuse the replacement title. If the Library does accept the replacement, fines and fees will not be refunded.